

Perris Mental Health Urgent Care

85 Ramona Expressway, Suites 1-3
Perris, CA 92571
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The Telecare **Perris Mental Health Urgent Care Center/(CSU)** is a 24 hours a day, 7 days a week community-based program for adults and adolescents experiencing a crisis related to a mental health condition. Individuals may also have a co-occurring substance use disorder. Individuals served may seek CSU services voluntarily or be brought in by law enforcement for voluntary services. The Perris CSU cannot accept individuals on a 5150 hold. Services include assessment, urgent mental health care, telepsychiatry, medical screening, and follow-up referral for ongoing mental health services and supports. Individuals may remain at the CSU up to 23 hours.

Medications: While the CSU is not intended to be the ongoing mental health provider for individuals, we recognize that there can sometimes be delays in accessing ongoing services. On a case-by-case basis, the CSU can offer medications to support individuals in their immediate crisis as well as supporting them to avoid a future crisis as they wait for their intake appointments at their community provider.

MHUC/CSU Exclusionary Criteria: The CSU is an ambulatory unit. Individuals in wheelchairs must be able to self-transfer. Other exclusionary criteria include:

- No involuntary holds (5150)
- Individuals must be willing to receive services voluntarily
- No IVs, NG tubes, oxygen, indwelling catheters
- No open or draining wounds
- No active detox requiring medical oversight
- Individuals complaining of chest pain or difficulty breathing
- Urgent medical symptoms requiring continuous oversight and monitoring

Services Provided at the CSU

Services for individuals with:

- Schizophrenia and other psychotic disorders
- Mood disorders
- Anxiety disorders
- Autistic disorders
- Attention deficit and disruptive behavior disorders

Services Not Provided at the CSU

Services for

- Detox
- Learning disorders
- Motor skill disorders
- Substance-related disorders as their primary disorder
- Sleep disorders
- Alzheimer's and dementia memory care
- Developmental disabilities